



Front of House

This program provides the skills and knowledge for an individual to be competent to work in a front of house role in a restaurant, hotel, bar, or café.



A course to develop your skills in:

- Table service etiquette
- Setting a table and napkin folding
- Greeting and seating guests
- Making meal recommendations
- Taking orders by hand
- Answering customer questions and complaints
- Taking payments

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www.ballaratnc.org.au



Skills for study
work and life

We enrich our community by providing opportunities to connect, participate and learn

Length: 45 hours - 5 weeks

Eligibility: Visit the website for details.

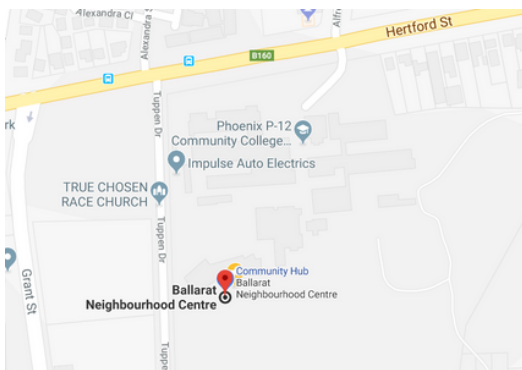
For dates, times, costs and prerequisites refer to the BNC Course Timetable.

Discover Learn Local

We provide education and training programs designed to meet your learning needs. As a registered Learn Local we help you return to study, become work ready, improve your skills or learn something new.

Find us at the Ballarat South Community Hub

11 Tuppen Drive, Sebastopol



**Ballarat Neighbourhood Centre
PO Box 540W, Ballarat. 3350**