

# Partner with us to provide tailored learning solutions for your clients



Ballarat Neighbourhood Centre has worked with local communities and organisations since 1980, delivering programs and services designed to make our neighbourhoods the best they can be.

## EDUCATION FOR EVERYONE

As a **Learn Local** we are funded by the Adult, Community and Further Education (ACFE) Board, on behalf of the Department of Jobs, Skills, Industry & Regions (DJSIR), to meet the learning needs of vulnerable learners. This Learn Local funding allows us to deliver a flexible and collaborative calendar of programs to meet participant's needs, often in partnership with other organisations.

Our ACFE or 'Pre-accredited' Courses are offered at low or no cost. They are designed to develop a participant's confidence and build the fundamental skills needed for accredited education (TAFE) or employment. With small classes, our trainers focus on supporting individual learners to achieve successful outcomes towards their goals within a safe and welcoming environment.

## WHO IS ELIGIBLE FOR OUR COURSES

Regardless of how a course is delivered, learners are **eligible for a funded position** provided they are:

- Are Australian or New Zealand citizens and are **NOT** currently enrolled in a mainstream Secondary School.
- Refer to our website for full eligibility requirements for non-Australian citizens or those under 17 years old.

## STAFF TRAINING

Learn Local funding can be utilised to deliver low cost staff training and professional development. In particular our technology and hospitality courses are very popular.

## CUSTOMISED COURSES FOR YOUR NEEDS

If you have 8+ participants, we can offer **customised delivery** of our existing pre-accredited courses or work with you to **design a new pre-accredited program** for your client group. In doing so we can be flexible with the:

- Session days, times & pacing
- Location (including for technology classes)
- Delivery style and learning methods

## JOB SEEKER SERVICE

With over 20 free courses, many with an employment focus, our courses will help your jobseekers gain employability skills and practical training.

Our courses are also endorsed by Workforce Australia and the Commonwealth Department of Education, Skills and Employment, counting towards mutual obligations and points targets.

We also offer **a variety of other services & activities** to assist your clients, including:

- Low-cost printing services
- Free computer and internet access
- Room hire
- Community gardening
- Jobs Victoria Work & Learning Centre
- Volunteering, placement, work experience and other community involvement opportunities



Skills for study  
work and life

## Ballarat Neighbourhood Centre

(03) 5329 3273 | [reception@ballaratnc.org.au](mailto:reception@ballaratnc.org.au)

11 Tuppen Drive Sebastopol 3356 | PO Box 540W Ballarat 3350 | [www.ballaratnc.org.au](http://www.ballaratnc.org.au)

# How we work with our partners to create employment and education pathways



## Make a Change Course

The Make a Change program (MAC) is a structured eight-week alcohol and other drug day rehabilitation program running every term delivered at Ballarat Community Health (BCH).

The program aims to:

- promote behaviour change
- improve lifestyle, health and wellbeing
- reduce or cease the risks, harms and consequences of alcohol and other drug use
- assist participants to improve feelings of social connectedness
- improve daily living skills.

Working in partnership with BCH, together we developed the literacy and numeracy component of the program as a Learn Local pilot program in 2014. Since 2015, this extremely successful collaboration has received annual Learn Local funding and seen approximately 64 clients from across the Grampians region undertake the course each year.

Included in the last class of each term is a visit to the Ballarat Neighbourhood Centre (BNC) where our friendly staff show them around the Centre and talk to participants about the work we do.

During this visit, the clients share morning tea with our Jobs Victoria Work & Learning Centre staff and discuss the 50+ different pre-accredited training courses we have, all designed to help them on the next steps in their education and employment journey.

## Cooking Up Jobs Course

After recognising a gap in real workforce training opportunities, BNC used Learn Local innovation funding to develop Our Kitchen Social Enterprise (OKSE).

Since 2017, OKSE now a small Social Traders certified workforce development initiative, has developed to provide real workforce training to those who have no Australian work experience or who have been out of the workforce for some time. The majority of clients are long term unemployed clients especially women, multicultural and older job seekers looking to return to the workforce.

Cooking Up Jobs is one course in a suite of Hospitality courses designed by our hospitality partners to support the OKSE program. Other courses include Gateway to Hospitality, Become a Barista, Commercial Kitchen Skills, Customer Service, Prepare Food Safely and Find a Job: Hospitality.

With an almost 50% success rate in placing jobseekers into employment within 3 months of starting the training program, the social enterprise has proven its success in changing the lives of people entrenched in disadvantage.

We can work with your staff to identify gaps in education and training for your industry sector, developing entry level pre-accredited training to prepare job seekers to find employment with your organisation.



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